Multi-Factor Authentication Device Management

- 1) Log in to your insight.com account.
- 2) Navigate to Personalization and select User Profile.



3) Navigate to Login Information and select Change Password.

Login Information	Contact Information	User Preferences	Web Groups
Login Information			
Password:*		Change password Clicking "Change pass password update page	sword" will take you to our secure Je

4) After selecting change password, you will be taken to the Device Management screen.



‡i Insight					
Your authentication methods					
Change Password					
	+ Add method]			
	Cancel				

l

6) You will be presented with several options for authentication method.

부하 Insight . Select Method		
Select the authentication method you want to pair with your account Biometrics/Security Key Use Biometrics/Security Key to authenticate		
Email Receive an email with a passcode to authenticate		
Authenticator App Use an authenticator app to authenticate Cancel		

Authentication Methods

b. Email

- 1) For each method, follow the prompts on screen to enroll your preferred authentication method
 - a. Biometrics/Security Key

Follow the directions your browser provides to finish Biometrics/Security Key pairing.
Next
Cancel
‡‡ Insight.
ĭ Email Address
Enter the email address that you want to use for authentication.
Email Address
Next

c. Authenticator App

‡‡ Insight.
□ Authenticator App
Scan the QR Code using your authenticator app, then enter the code displayed to finish.
Pairing Key:
PASSCODE
Finish
Cancel

2) Once you've completed enrollment, your available authentication methods will display on the Device Management screen



3) The next time you log in, you will be prompted to authenticate through your preferred authentication method

<mark>非 Insigh</mark> t.
Enter verification code
Please enter the verification code sent to your email address.
Verification code
Didn't receive an email? Resend
Submit
Cancel